



## Nebraska Client Assistance Program

### Hotline for Disability Services

#### **Contact the Nebraska Hotline for Disabilities**

The Hotline for Disability Services

301 Centennial Mall South

Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 V/TT or toll free: 1-800-742-7594 V/TT

**Email:** shari.bahensky@nebraska.gov

### **NEBRASKA RELAY SYSTEM**

#### **Description:**

RELAY CONVERSATIONS BETWEEN PERSON WITH A SPEECH/HEARING DISABILITY AND HEARING PERSONS. THE STS NUMBER IS THE SPEECH-TO-SPEECH NUMBER THAT ALLOWS INDIVIDUALS WITH A SPEECH DISABILITY TO COMMUNICATE BY PHONE. THE SPEECH OF ONE PERSON IS RELAYED TO THE OTHER BY A COMMUNICATION ASSISTANT IN A 3-WAY-CALL ENVIRONMENT. CUSTOMER SERVICE V/TTY 1.800.618.4781

#### **Eligibility:**

ANYONE NEEDING ASSISTANCE

#### **List of Provided Services:**

**Interpreter Services:** Hearing Impaired, Other Accommodations

#### **Contact Information:**

##### **Address:**

1006 12TH STREET

Aurora NE 68818

**Hours of Operation:** 24 HOURS

**Website:** [www.hamilton.net](http://www.hamilton.net) (click relay)

**Main Phone:** 711 any location in NE

**Other Phone(s):**

**STS:** 888-272-5527

**Phone:** 800-618-4781

**TDD:** 800-618-4781

**Phone:** 888-272-5528 Spanish

**Fax:** 402-694-5110

**Main Email:**

**Other Email(s):**

[info@hamiltonrelay.com](mailto:info@hamiltonrelay.com)

**Main Contact(s):**

STAFF

**Other Contact(s):**

#### **General Information**

**Agency ID:** 1171

**Counties Served:**

Adams, Antelope, Arthur, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase, Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes,

Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York

**Ages Served:** All Ages

**Disabilities Served:**

Hearing Impairment, Speech Disability

**Wheelchair Accessible:** Yes

**Fees:** NONE

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

Spanish

**How to Appeal a Decision:**

NO APPEAL PROCEDURE